Unity Medical Center Community Needs Action & Implementation Plan 2022

Behavioral Health

Hospital services, programs, and resources available to respond to this need include:

- UMC provides office based opioid treatment (OBOT) services.
- UMC provides medication-assisted treatment (MAT) services.
- UMC provides adult and pediatric mental health counseling services.
- UMC provides resources and referrals to behavioral health services.
- UMC ED accepts and stabilizes acute psychiatric emergencies prior to transfer to appropriate facility.

Impact of actions taken since the immediately preceding CHNA:

- Leadership at UMC is working at the state level to advocate for better mental health policy.
- Nurses at UMC are working to attain Sexual Assault Nurse Examiner (SANE) certification.

Additionally, The Hospital plans to take the following steps to address this need:

- Continue to advocate for advancements in mental health policy at the state level.
- Provide de-escalation training to ED staff.

Identified measures and metrics to progress:

Psychiatric hold times in the emergency department (ED)

Partnership organizations that may also address this need:

| Organization | Contact/Information |
|---------------|---------------------|
| Rapha Center | |
| Centerstone | |
| Trust Point | |
| Rolling Hills | |

Hospital services, programs, and resources available to respond to this need include:

- UMC provides pain management services.
- UMC provides office based opioid treatment (OBOT) services.
- UMC provides medication-assisted treatment (MAT) services.
- · UMC provides resources and referrals to behavioral health services.
- UMC ED accepts and stabilizes drug related emergencies prior to transfer to appropriate facility.

Impact of actions taken since the immediately preceding CHNA:

Psychiatric Telehealth to reduce wait time on psych evaluation and placement.

Additionally, The Hospital plans to take the following steps to address this need:

• Leverage community partnerships to increase outreach and education.

Identified measures and metrics to progress:

Number of overdose-related ED visits

Partnership organizations that may also address this need:

| Organization | Contact/Information |
|---------------|---------------------|
| Rapha Center | |
| Centerstone | |
| Trust Point | |
| Rolling Hills | |

Obesity

Hospital services, programs, and resources available to respond to this need include:

- · UMC provides sports trainer to local highs school student athletes.
- · Delivering healthy meals to shut in community members.

Impact of actions taken since the immediately preceding CHNA:

Over 500 meals delivered to shut in community members.

Additionally, The Hospital plans to take the following steps to address this need:

- UMC is implementing a weight loss clinic.
- UMC provider will obtain Board Certification in Obesity Medicine.

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<u>Identified measures and metrics to progress:</u>

· Patient positive results in weight loss clinic.

Partnership organizations that may also address this need:

| Organization | Contact/Information |
|--------------------------------|---------------------|
| Manchester Rural Health Clinic | |
| Daily Bread Mobile Meals | |